



Lost something?

Here's what to do

AVANTI
WEST COAST



We'll help you track down everything from lost bags to teddy bears.

Sorry to hear you've lost something. We'll do our best to help you find it.

We keep records of lost property and store it in safe places, depending on where we found it. So when you're tracking your belongings down, it's a huge help if you know which station or train you left them on. Check the list of stations here to see who to contact. Need a bit of a hand? No worries, just ask a member of our team.

Lost something on one of our trains or at one of these stations?

Green stations

- London Euston
- Birmingham New Street
- Liverpool Lime Street
- Manchester Piccadilly
- Glasgow Central
- Edinburgh Waverley

Orange stations

- Wolverhampton
- Chester
- Wrexham General
- Holyhead
- Preston
- Blackpool North
- Lancaster
- Or another station on our network

Green stations

If you lost something at or were travelling to one of the green stations you'll need to register your lost property. The sooner you can register, the better your chances of being reunited with your belongings.

Visit www.lostproperty.org or call **0330 024 0215**.

Orange stations

If you lost something at or were travelling to one of the orange stations you'll need to check www.avantiwestcoast.missingx.com to see if it's been handed in. It usually takes around 24-48 hours for lost things to be listed. However, it can take longer, so keep checking the site just in case.

Lost something on another company's train?

Please go to the lost property page on their website. Or search on www.missingx.com. Most train companies use this lost property service, so it's always a good idea to check it.

Think your belongings might have been stolen?

In that case, please contact the **British Transport Police** as soon as possible:

- Text **61016**
- Call **0800 40 50 40**
- Visit www.btp.police.uk

Need more info?

Our website has all the links and advice you need. Visit

www.avantiwestcoast.co.uk/lost-property

