



Environment and Energy Policy

2026/27

We want to be the transport of choice for our customers and communities along the West Coast. We'll do that whilst creating a railway which generates nationwide pride and prosperity and connects people with places and opportunity across the United Kingdom.

We're committed to delivering what we set out to achieve at Avanti West Coast. Now more than ever, we believe our services will help to create strong, vibrant and sustainable local economies in a way that is safe, accessible, efficient and resilient for all.

Staying on top of our footprint

In 2020, we published our strategy for sustainable development, called Our Responsible Plan. One of the four pillars of this strategy is a solid commitment to protecting our planet. We'll tackle climate change head on. No more buy, use, throw; more reduce, reuse, recycle. We've approved science-based targets, and our goal is that, by 2035, our business will be carbon net zero.

We recognise the urgent need to address the escalating climate crisis and are committed to reducing our environmental impact. We'll lead by example by following sustainable practices to protect our planet for future generations.

Every single one of us has a responsibility to deliver our Environment and Energy Policy. That's why we'll ensure we provide the necessary information and relevant resources to support and equip everyone to achieve our environmental and energy performance targets. Our leadership team and our Green Champions up and down the West Coast Main Line play a vital role in spearheading this commitment.

Our Environment and Energy policy is aligned with the RSSB's Sustainable Rail Blueprint, the industry-wide framework for realising sustainable rail.

Our 2026/27 environmental targets are:



To increase the carbon efficiency of our trains by 48% per vehicle km.



To reduce our estate energy consumption, including at our stations and offices, by 20%.



To reduce our water consumption per passenger-km from our Avanti operated locations by 6%.



To reduce Non-Recyclable waste by 2%, improve our recycling rate to meet 62% and maintain zero waste to landfill.

In the delivery of our services, we are committed to:

- **Net zero carbon rail:** We will continue to deliver and achieve our net zero science-based target, reducing our scope 1, 2 and 3 carbon emissions.
- **Clean air:** We will improve our air quality across our network and have a positive impact on local air quality in line with our Air Quality Improvement Plan.
- **A quieter railway:** We will manage noise and vibration in line with our Noise Pollution Strategy to protect the health and wellbeing of colleagues, customers and local communities.
- **Prepared for a changing climate:** We will work with stakeholders to develop a Weather Resilience and Climate Change Adaptation Strategy to understand and minimise the impact of extreme weather and climate change on both our business and our customers' journeys.
- **A railway for nature:** We will implement biodiversity net gain action plans that support a thriving natural environment, for the benefit of people and wildlife.
- **Zero waste:** We will strengthen a circular economy approach, reducing, reusing and recycling our waste and will build on the success of our waste segregation sites.
- **Protect and conserve water:** We will implement water saving devices where we can at our stations and will continue to monitor water leaks robustly to use water sustainably.
- **Sustainable travel:** We will provide reliable, convenient and safe end-to-end travel solutions whilst working with our partners to drive modal shift towards low carbon transport.
- **Enhancing a culture of sustainability:** We will embed sustainability into business decisions, including communicating this policy within Avanti West Coast and making it available to interested parties.
- **Continually improving our Environmental Management System:** We will consider the environmental impact of what we do at the earliest stage of planning and will review this policy annually.
- **Compliance and best practice:** We will seek out best practice from all industries and hold fast to our compliance obligations and relevant legislation in addition to maintaining our ISO 14001 and ISO 50001 standards.
- **Transparency and collaboration:** We will work with our people, stakeholders and their specific interests and requirements to measure our environmental and energy performance, including publishing our objectives and targets and seeking feedback on our progress.

All of us, our people, our contractors and suppliers have their part to play by responsibly carrying out their duties to deliver Our Responsible Plan.

This environment and energy policy statement covers the whole of Avanti West Coast. I am personally committed to this, as is every single one of my Executive team.



Andy Mellors,
Managing Director

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