

Period	Volume of delay compensation Claims Received	Volume of delay compensation claims Approved	Value of total delay compensation paid	Average time for Claims to be processed in working days
<b>Period 1</b> 01/04/2023 - 29/04/2023	37,191	29,545	742,206.34	1.96
<b>Period 2</b> 30/04/2023 - 27/05/2023	63,109	50,899	1,657,247.26	1.82
<b>Period 3</b> 28/05/2023 - 24/06/2023	109,165	93,055	3,005,761.58	2.17
<b>Period 4</b> 25/06/23 - 22/07/23	67,607	61,109	2,303,086.41	2.14
<b>Period 5</b> 23/07/23 - 19/08/23	61,345	52,215	1,830,262.96	2.18
<b>Period 6</b> 20/08/23 - 16/09/23	59,583	47,736	1,496,356.31	2.23
<b>Period 7</b> 17/09/23 - 14/10/23	90,843	79,239	2,641,444.41	1.91
<b>Period 8</b> 15/10/23 - 11/11/23	122,933	104,779	3,774,046.04	2.3
<b>Period 9</b> 12/11/23/23 - 09/12/23	116,004	89,176	2,847,674.06	2.32

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<b>Period 10</b> 10/12/23 - 06/01/24	127,050	105,697	3,731,548.72	3.09
<b>Period 11</b> 06/01/24 - 03/02/24	86,381	92,053	3,414,581.10	4.33
<b>Period 12</b> 04/02/24 - 02/03/24	92,742	77,245	2,317,933.11	2.23
<b>Period 13</b> 03/03/24 - 31/03/24	77,949	69,572	2,145,208.08	1.97