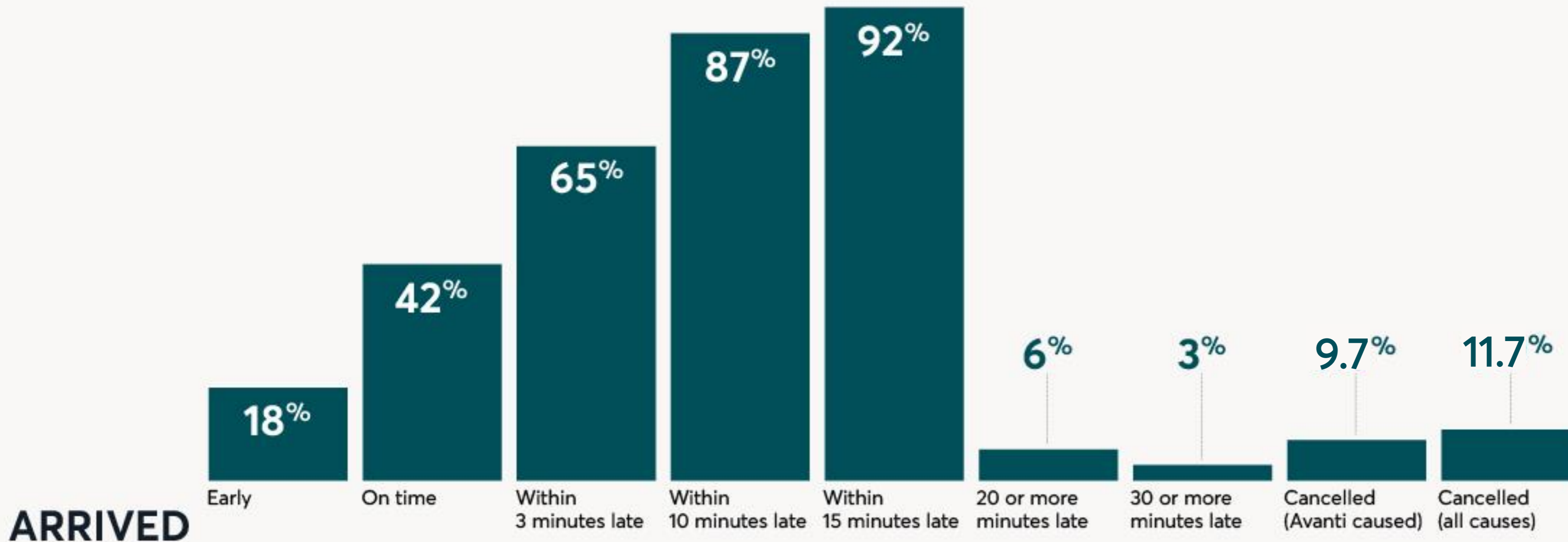


Avanti West Coast West Midlands Services punctuality*

Period 2413 / 3 March 2024 – 31 March 2024

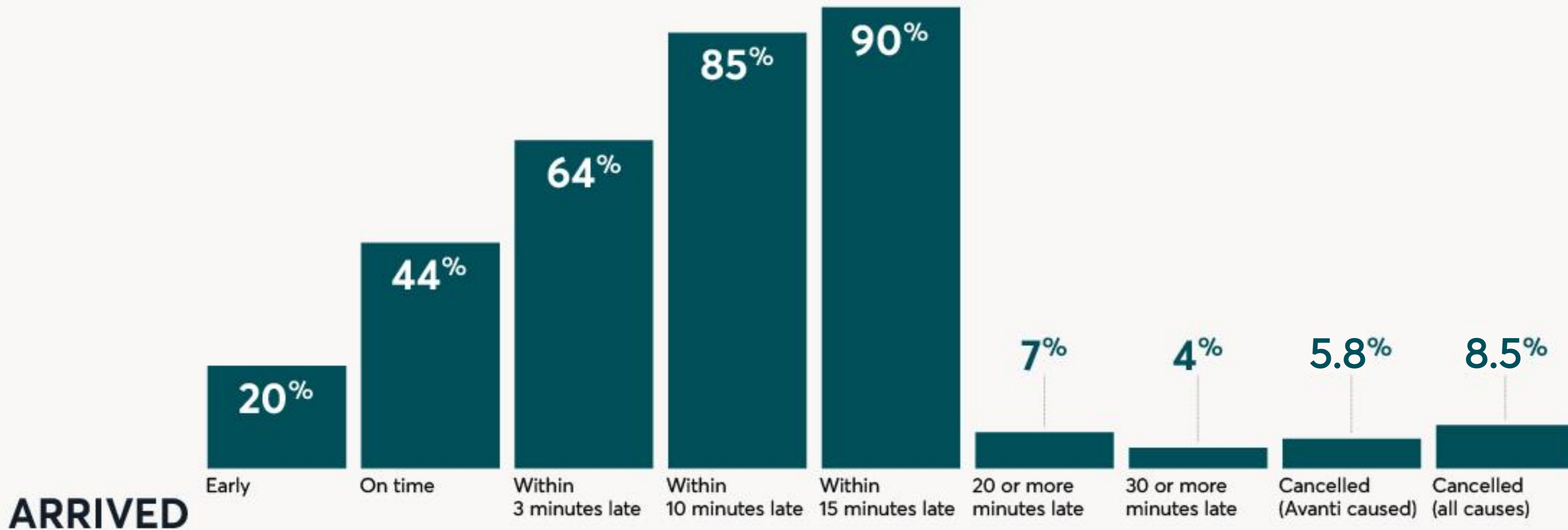
*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast West Midlands Services punctuality*

2413 Moving Annual Average / 1 April 2023 – 31 March 2024

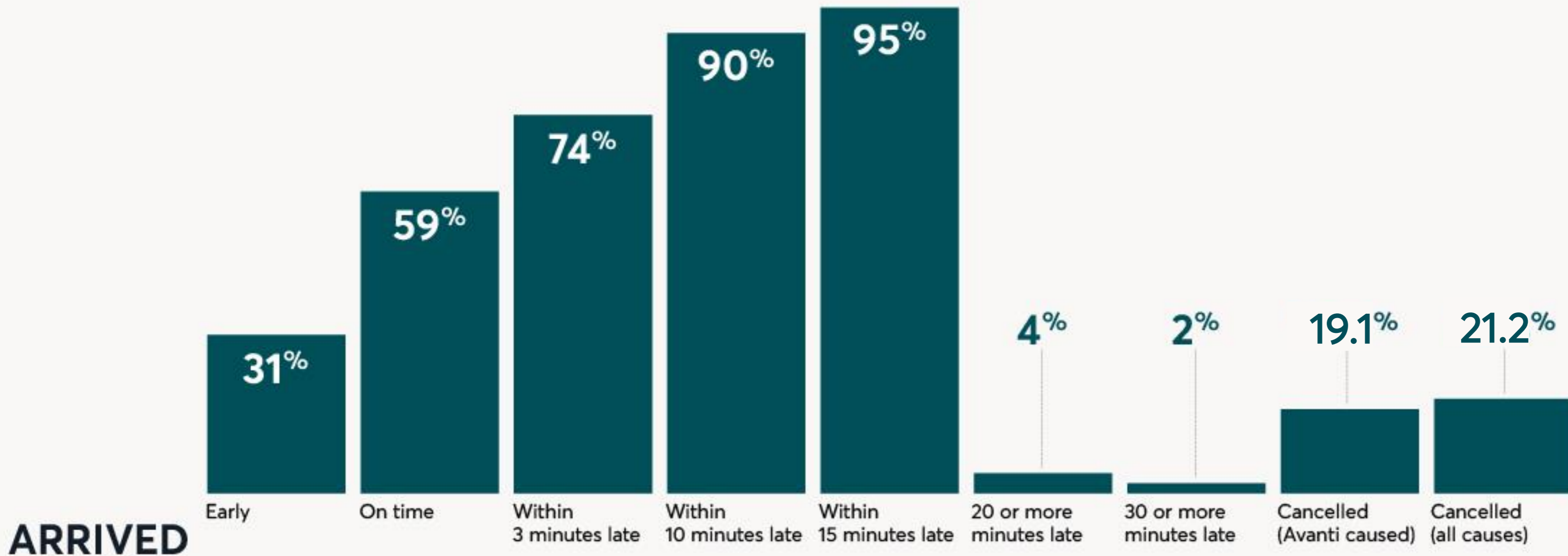
*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast North Wales Services punctuality*

Period 2413 / 3 March 2024 – 31 March 2024

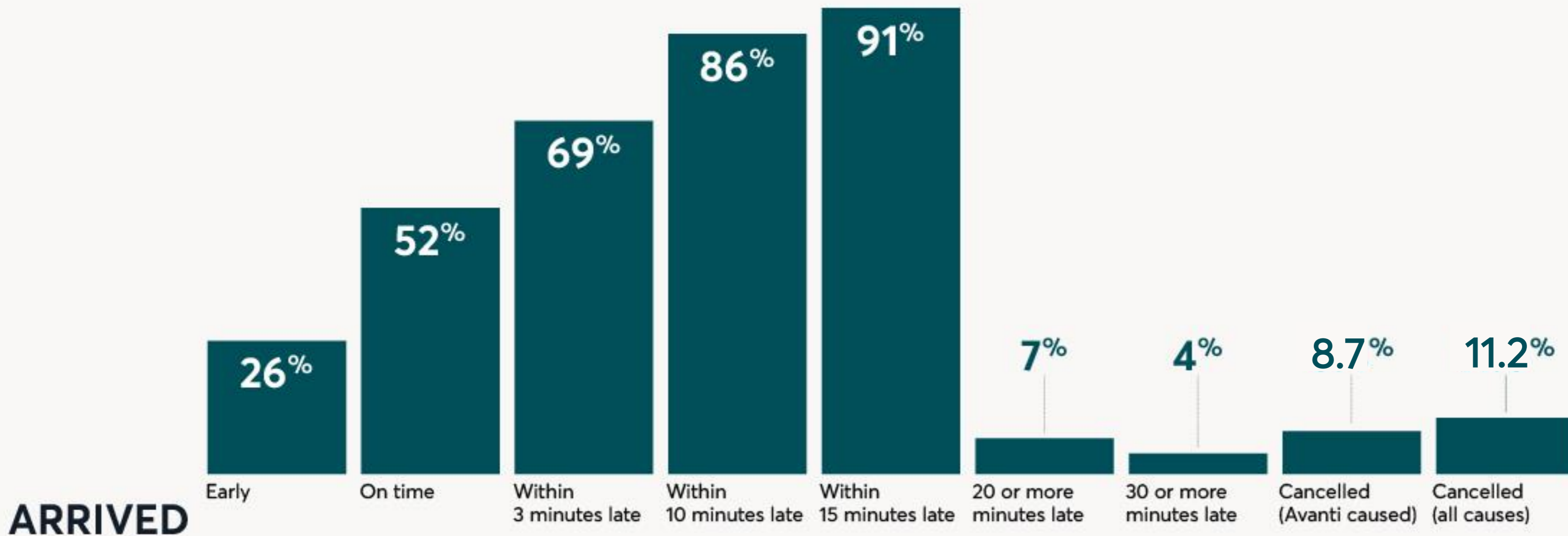
*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast North Wales Services punctuality*

2413 Moving Annual Average / 1 April 2023 – 31 March 2024

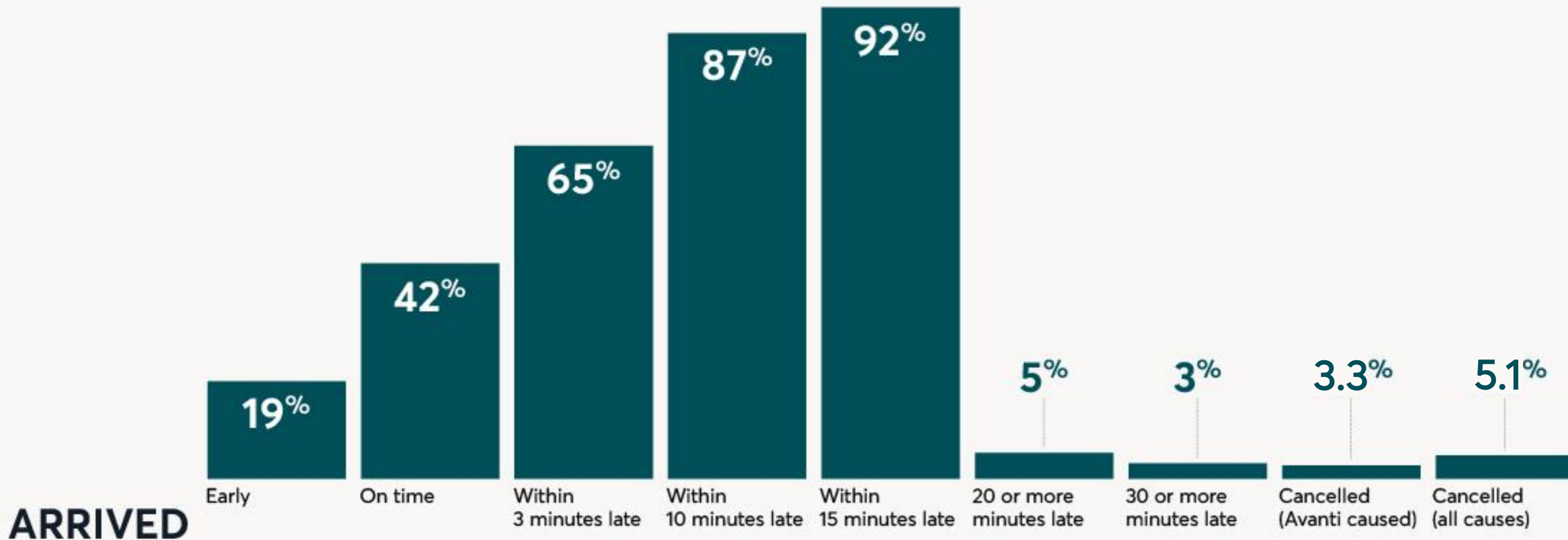
*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast Manchester Services punctuality*

Period 2413 / 3 March 2024 – 31 March 2024

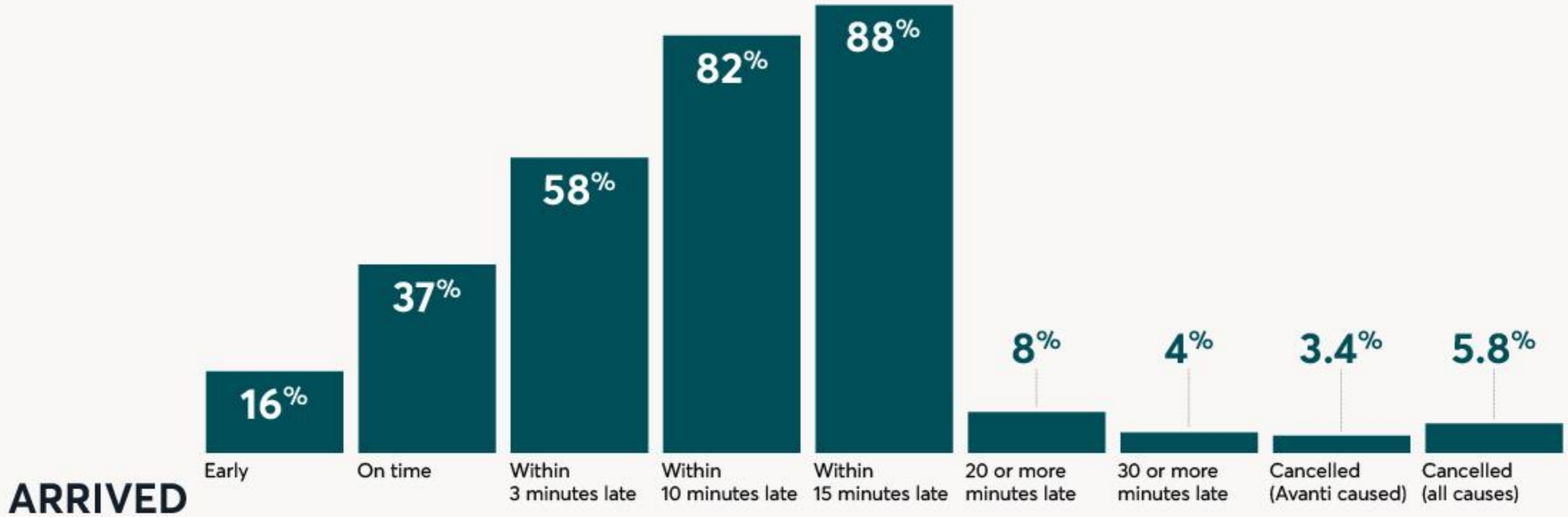
*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast Manchester Services punctuality*

2413 Moving Annual Average / 1 April 2023 – 31 March 2024

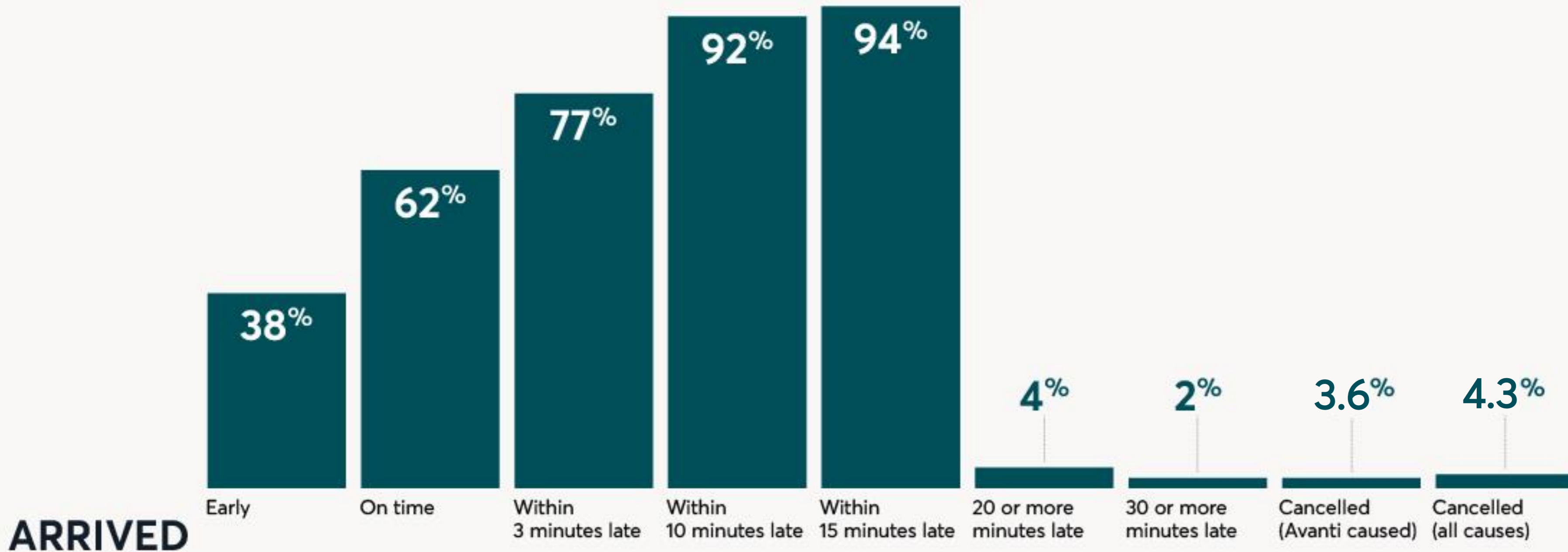
*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast Liverpool Services punctuality*

Period 2413 / 3 March 2024 – 31 March 2024

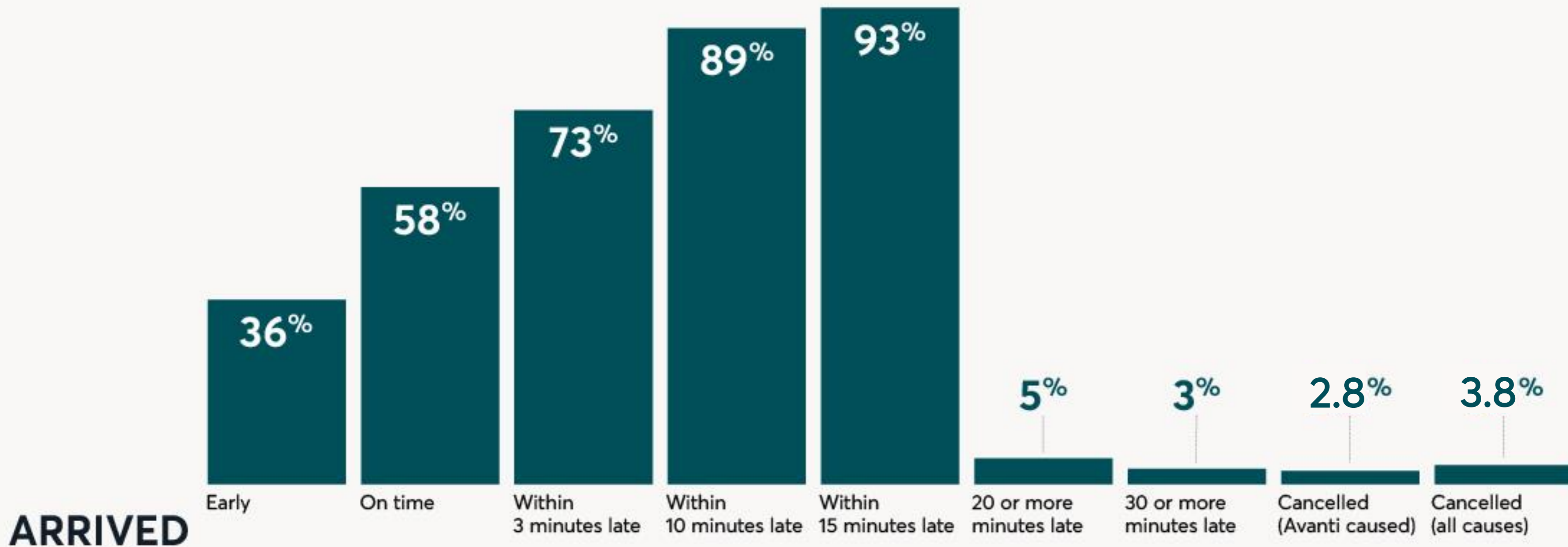
*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast Liverpool Services punctuality*

2413 Moving Annual Average / 1 April 2023 – 31 March 2024

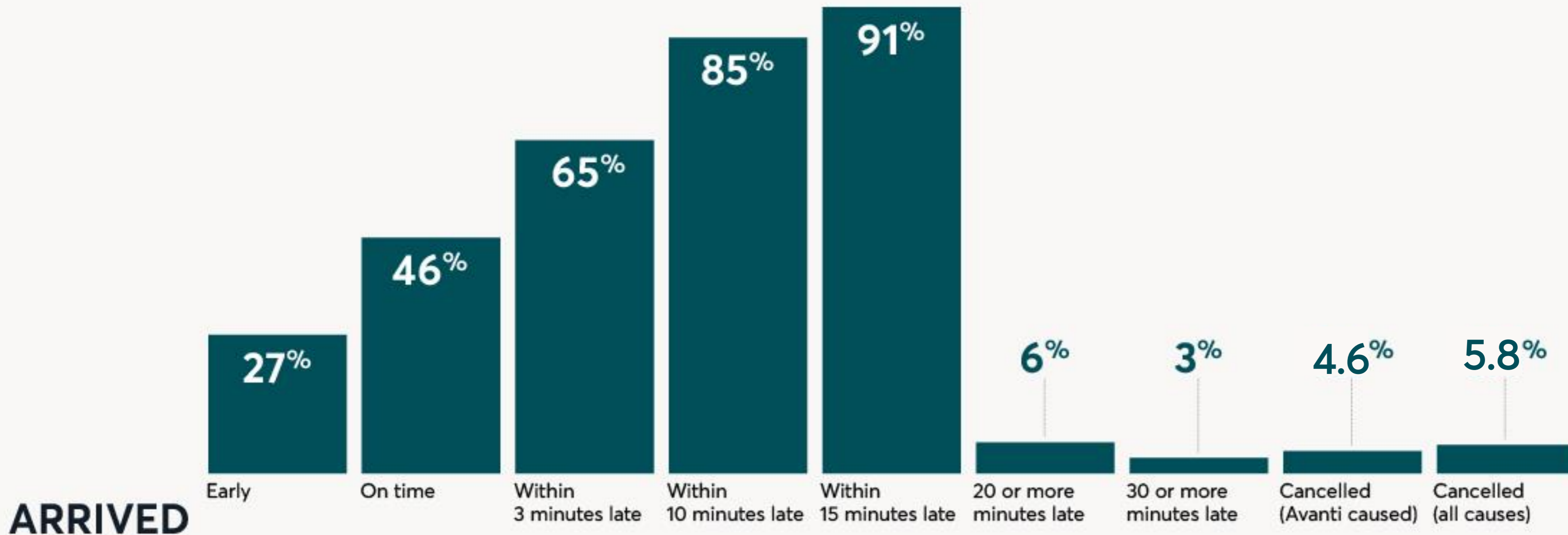
*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast London - Scotland Direct Services punctuality*

Period 2413 / 3 March 2024 – 31 March 2024

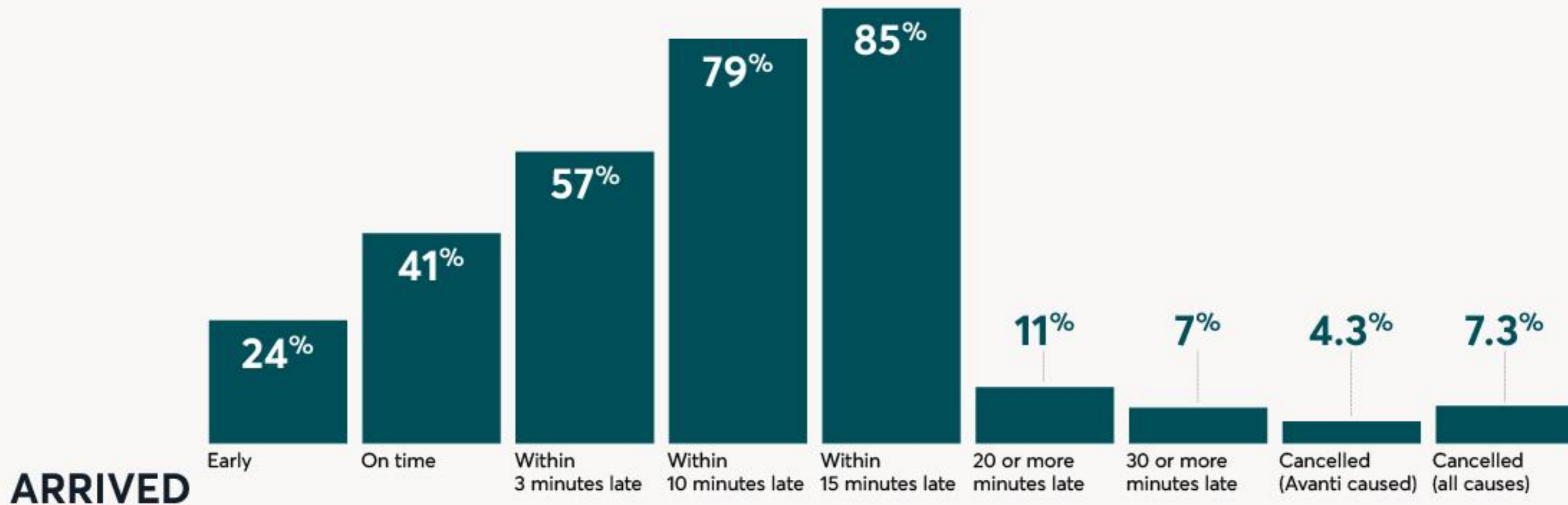
*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast London - Scotland Direct Services punctuality*

2413 Moving Annual Average / 1 April 2023 – 31 March 2024

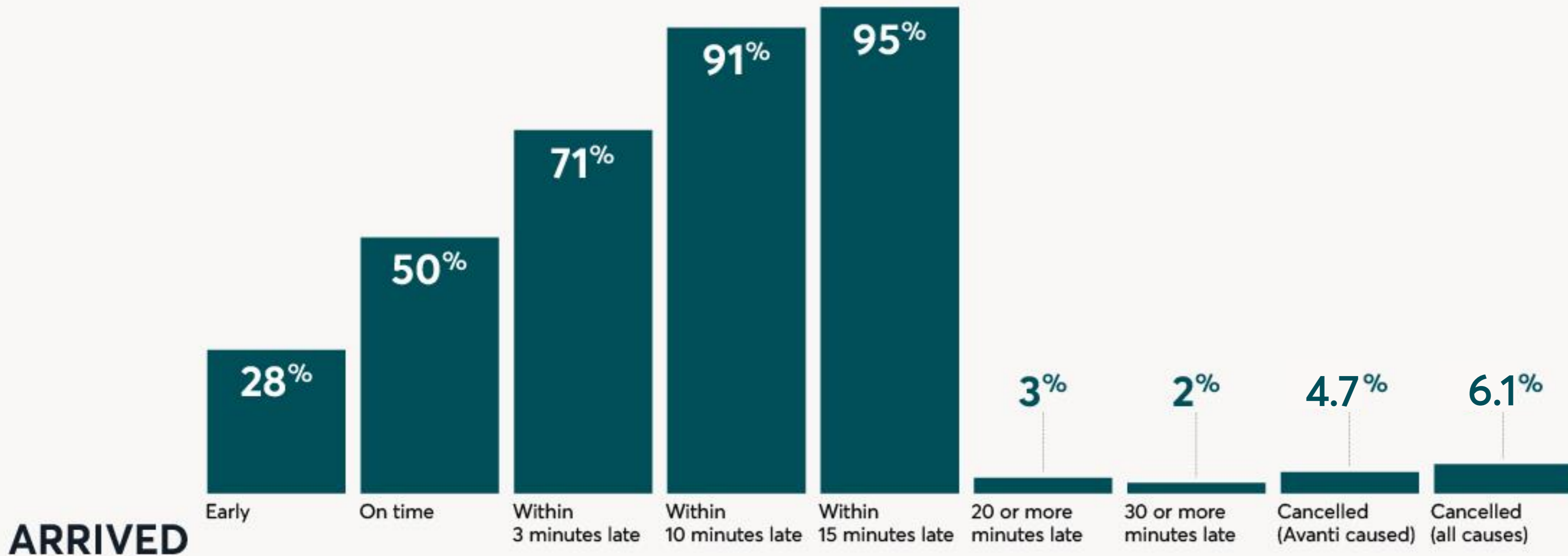
*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast London - Scotland Via Birmingham Services punctuality*

Period 2413 / 3 March 2024 – 31 March 2024

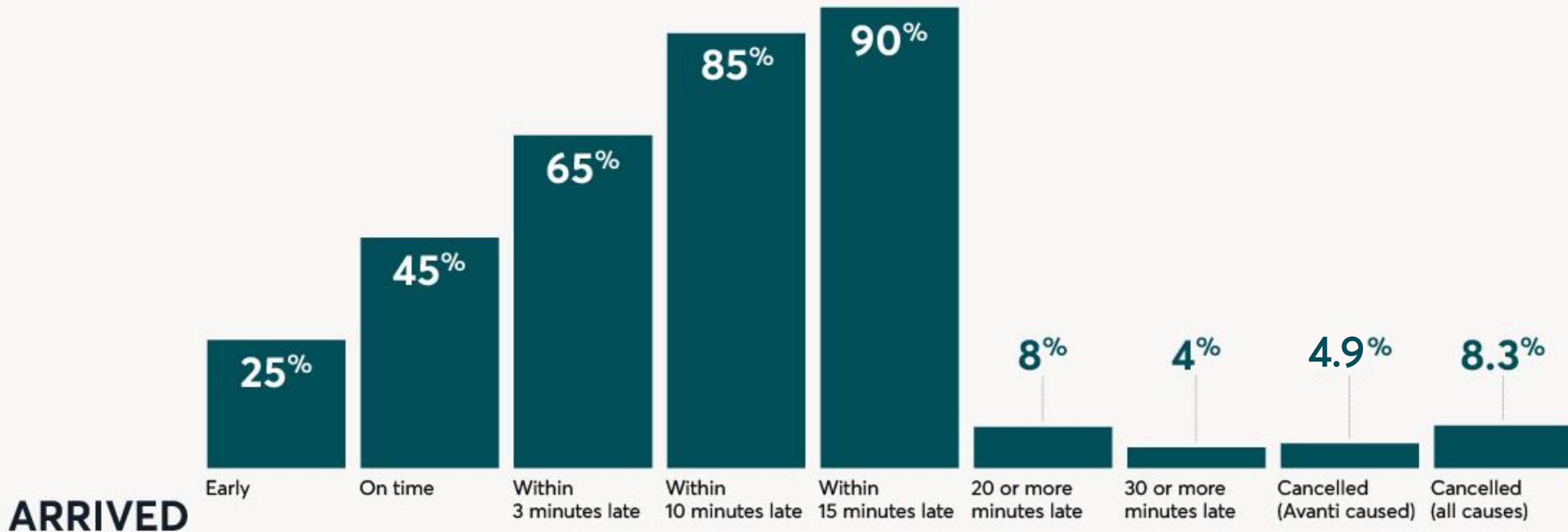
*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast London - Scotland Via Birmingham Services punctuality*

2413 Moving Annual Average / 1 April 2023 – 31 March 2024

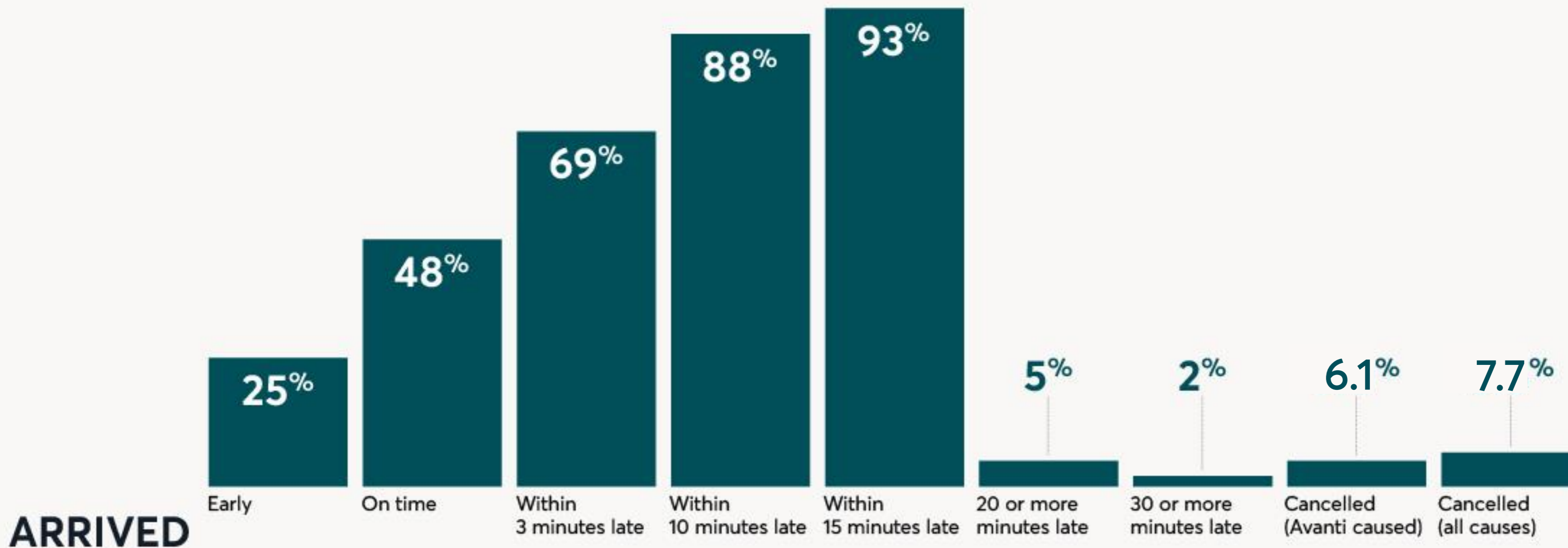
*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast Services punctuality*

Period 2413 / 3 March 2024 – 31 March 2024

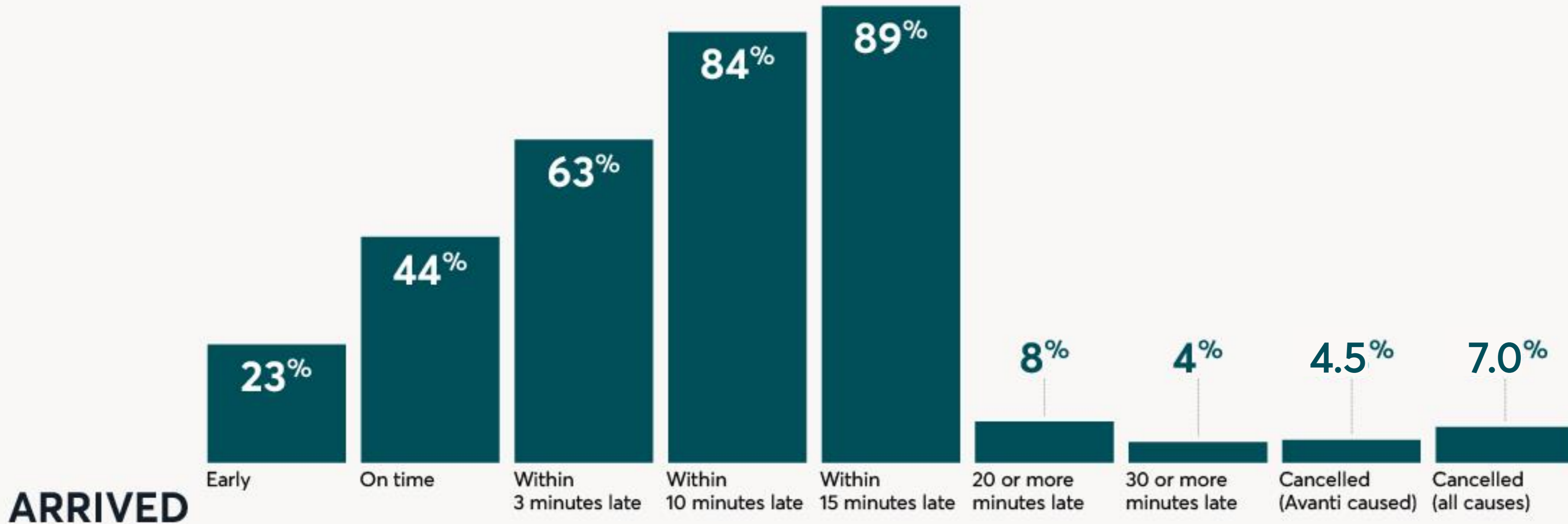
*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast Services punctuality*

2413 Moving Annual Average / 1 April 2023 – 31 March 2024

*Punctuality measured as percentage of station stops (origins, arrivals and termini), cancellations measured as percentage of trains planned (includes full and part cancellations)



Avanti West Coast Services

Period 2413 / 3 March 2024 – 31 March 2024

	>= 30 Late at Destination Breakdown (Number and percentage of trains booked in the period)						Percentage of trains booked MAA (Moving Annual Average)		
	30-59 mins	60-119 mins	>= 120 mins	30-59 mins %	60-119 mins %	>= 120 mins %	30-59 mins % MAA	60-119 mins % MAA	>= 120 mins % MAA
West Midlands	21	8	0	1.7%	0.7%	0.0%	3.3%	0.7%	0.0%
North Wales	7	4	0	1.3%	0.7%	0.0%	3.3%	1.0%	0.0%
Manchester	79	19	0	3.2%	0.8%	0.0%	5.1%	1.1%	0.1%
Liverpool	9	7	0	1.0%	0.8%	0.0%	2.7%	0.8%	0.1%
London - Scotland Direct	31	5	1	3.7%	0.6%	0.1%	6.9%	2.0%	0.3%
London - Scotland via Birmingham	22	1	0	2.4%	0.1%	0.0%	3.5%	0.9%	0.1%
Total	169	44	1	2.5%	0.6%	0.0%	4.3%	1.1%	0.1%

Avanti West Coast Services

Period 2413 / 3 March 2024 - 31 March 2024

* Full cancellations are trains that ran less than half booked mileage, counting as 1 cancellation. Part cancellations are trains that ran more than half booked mileage but did not call at all booked stations, counting as 0.5 cancellations

~ Pre-cancellations, also known as P-coded cancellations, refer to planned cancellations made to passenger services before 22:00 on the day prior to operation, due to the availability of train operator staff or rolling stock, Network Rail staff or infrastructure, or severe weather (among other causes). They are included in a revised timetable, and therefore may not appear in on the day cancellations figures

On the Day Cancellations

Services Removed from the Plan (Pre-cancellations/ P-coded cancellations~)

	Full Cancellations* AWC Responsibility	Part Cancellations* AWC Responsibility	Trains Cancelled* AWC Responsibility %	Full Cancellations* All Responsibility	Part Cancellations* All Responsibility	Trains Cancelled* All Responsibility %	Trains Planned On the Day	Fully Removed	Partially Removed
West Midlands	107	19	9.7%	125	32	11.7%	1207	0	0
North Wales	78	58	19.1%	85	67	21.2%	560	0	0
Manchester	81	0	3.3%	118	15	5.1%	2438	1	0
Liverpool	32	0	3.6%	37	2	4.3%	882	0	0
London - Scotland Direct	22	33	4.6%	30	36	5.8%	833	0	0
London -Scotland via Birmingham	30	27	4.7%	38	37	6.1%	933	0	0
Total	350	137	6.1%	433	189	7.7%	6853	1	0