

Avanti West Coast timetable improvements

Timetable

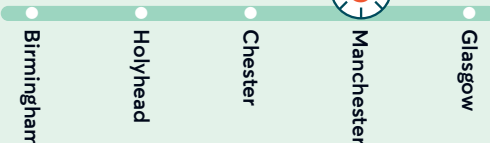


From **180** to **264** services a day

In December we'll significantly increase our timetable.



More services on all principal routes



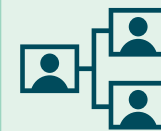
More services than in May 2022, including Manchester restored to three trains per hour.



Significant shift in times and calling patterns

For customers on the West Coast Main Line it is the biggest timetable improvement since 2008.

Our timetable is based on a **robust and sustainable roster**, achieved by working with our staff and the unions. It provides a better working pattern for staff and a **more reliable experience** for our customers.



Changes to train crew rosters

We've worked hard with our staff and the unions to change train crew rosters, so they better match demand. This means our timetable is not dependent on overtime – enabling us to have a more resilient operation.

This timetable will enable us to move from short-term planning to a **stable long-term plan**, as we know the train crew diagramming requirements further in advance.

Services

1 Per hour

Hourly fast service

between London Euston and the West Midlands **reduces the journey time between London and Birmingham to 1 hour 16 minutes**. During busy periods two fast services per hour will run.

New weekend service

to Wrexham, additional Saturday services to Holyhead, and a later service from London to Holyhead (Monday to Saturday).



Tamworth
Lichfield Trent Valley

Some peak services will additionally call at Tamworth and Lichfield Trent Valley.



Nuneaton

Additional calls at Nuneaton will provide an **hourly service to London Euston with fast journey times of less than one hour**, as well as a new direct service to Manchester.



Milton Keynes

Additional calls at Milton Keynes will provide **new direct services to and from Liverpool**, as well as more evenly spaced services to London Euston.

Birmingham route



1 Per hour

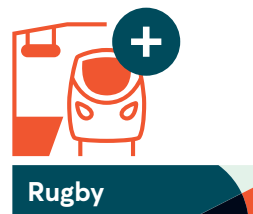
Hourly connectivity service will improve interchange with other rail services.

North Wales route



Stafford
Calls at **Stafford instead of Milton Keynes**, to provide **more evenly spread services** between London Euston and Stafford in both directions.

Manchester route



Rugby
Additional calls at Rugby will provide **new direct services to Manchester**, as well as delivering a **significant increase in services to London Euston**.

Liverpool route



Stafford
The additional call at Stafford in an hourly Manchester Piccadilly service will help **double the frequency of direct services to London Euston**.

Glasgow/Edinburgh route

Minor changes to services between London and Glasgow/Edinburgh will create **additional capacity and improve resilience**.

Our services will be increased to:



on our **Manchester** route



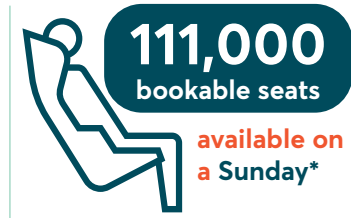
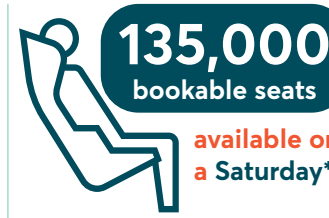
on our **Birmingham** route

(three in peak hours) with one train each hour extending to Glasgow, Edinburgh or Blackpool.



Additional calls will help to drive regional connectivity and provide more journey opportunities to/from London.

Our increased services will mean:



This compares to 104,000 seats on a typical weekday, 94,000 seats on a Saturday, and 77,000 seats on a Sunday before the December timetable change.

*Due to planned engineering work at weekends continuing into 2023 a bespoke timetable is required on certain weekends, so the number of seats will vary depending on the number of services we can operate.

Chester

80% more direct services to London compared to May 2022

Number of services

Total trains calling at station per weekday to London

	May 2022	December 2022
Birmingham	35	39
Manchester	41	47
Liverpool	17	17
Glasgow	15	20
Chester	5	9
Holyhead	4	5
Wrexham	-	-
Blackpool	6	2
Shrewsbury	1	1
Edinburgh	7	7

Total trains calling at below station per weekday from London

	May 2022	December 2022
Birmingham	34	38
Manchester	40	46
Liverpool	16	16
Glasgow	16	18
Chester	5	8
Holyhead	3	5
Wrexham	1	1
Blackpool	5	3
Shrewsbury	1	1
Edinburgh	6	6

Ticket availability



Weekend booking windows will increase in the coming months.

*Tickets for weekend travel dates are not available as far in advance due to planned engineering work taking place which requires a bespoke timetable.

Drivers



We now have

600
drivers

which is more than the previous franchise.



to train a driver

We're working to get more of our drivers entered into passenger service, after training was suspended, or part-suspended, for nearly two years during the pandemic. Our pool of productive drivers (those passed out to drive passenger services) has increased since August 2022 and will continue to do so into 2023.

Nearly

100



drivers will have completed their training

and entered into passenger service, between April 2022 and December 2022.



Departures from London Euston (Monday – Saturday)



Departure mins past the hour

Service to Chester/North Wales



Service to Birmingham



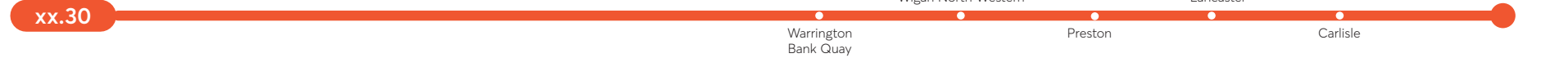
Service to Manchester



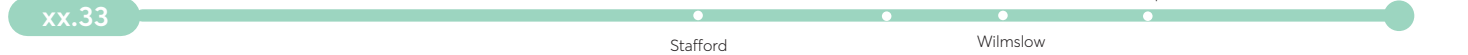
Service to Glasgow/Edinburgh via Birmingham



Service to Glasgow



Service to Manchester



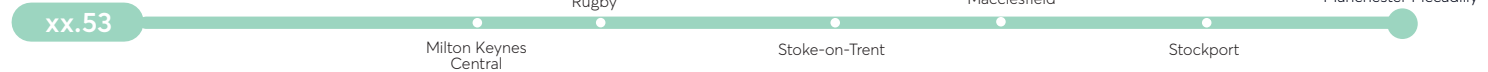
Service to Birmingham



Service to Liverpool



Service to Manchester



December 2022 timetable

- More trains
- Improved connectivity
- Greater reliability

London Euston

* Limited service / certain hours only

** Additional service that runs at busier times

*** Some services go to Blackpool and Shrewsbury